## PRE-LICENSURE EDUCATION (PE) TOPIC LIST

Effective May 1, 2017

#### Overview of Mortgage Lending -

- History of the mortgage industry
  - Start of the mortgage industry
  - Events which led to the implementation of the federal laws and need for consumer protection. Role of the Mortgage Loan Originator in consumer protection.
- The positions in the mortgage industry and their roles
  - Definition, job description, and roles of: Mortgage Loan Originator (MLO), Mortgage Broker, Mortgage Banker, Registered Mortgage Loan Originator (RMLO), mortgage lender/funder, mortgage investor, mortgage servicer, mortgage underwriter, mortgage examiner, mortgage regulator.

## Regulatory Authority Who Oversee the Mortgage Industry -

- Consumer Financial Protection Bureau (CFPB)
  - Federal oversight of the CFPB
  - Functions performed by the CFPB
  - CFPB oversight authority
  - Filing complaints with CFPB
- Department of Housing and Urban Development (HUD)
  - Primary function of HUD
  - Programs offered by HUD
  - Number of housing agencies required to be listed on the housing counseling disclosure
  - Types of loans that trigger the requirement for a counseling agency to consult with a borrower
  - Entities that HUD oversees
  - o Fair Housing Law Protections (e.g., health status, etc.)

# Federal Mortgage-Related Laws – Topics intended to satisfy the 3 hours of Federal Law

- Real Estate Settlement Procedures Act (RESPA), 12 CFR Part 1024 (Regulation X)
  - RESPA origins and purpose
  - Knowledge of the prohibitions, limitations and exemptions set by RESPA
  - Types of loans to which RESPA is applicable
  - Settlement services
  - Required disclosures to the customer for an MLO who is also a broker
  - o Bona fide discount points and application during a mortgage loan origination
  - Required information from a borrower that must be included on an application (Regulation X)
  - o Knowledge of third party settlement service providers
  - Overview of the foreclosure process
  - Initial escrow statements

- Changes that can be made to the HUD-1/Good Faith Estimate
- Issuing a Good Faith Estimate when not all information has been provided
- Equal Credit Opportunity Act (ECOA), 12 CFR Part 1002 (Regulation B)
  - Factors that cannot be used to discriminate
  - Notifying borrower of action taken
  - o General permissible acts under the Equal Credit Opportunity Act
  - Circumstances when it is acceptable to deny credit/loan
  - Components of a "notice of adverse action"
  - Definition of "adverse action"
  - o General provisions of Regulation B
  - Exceptions to providing the appraisal report
  - "Prohibited Factors"
  - Required disclosures when an application is denied
  - Acceptable terms used to describe marital status
  - Adverse action notice, including when multiple applicants/guarantors are on the loan request
  - Definition of "elderly"
  - "Disparate treatment" scenarios
  - Record retention timelines
  - Requirement for a co-signer
  - o Factors considered when determining creditworthiness
  - Types of acceptable income considered in a loan review
  - Requests for missing application information
  - Adverse action scenarios
  - Information required on a loan application
  - Adverse action characteristics
  - Timeframe for sending an adverse action to an applicant
  - Actions an MLO should take when a borrower refuses to provide ethnic, race or gender information
- Truth-in-Lending Act (TILA), 12 CFR Part 1026 (Regulation Z)
  - "Notice of right to rescind"
  - Permissible fees and finance charges
  - Advertisement requirements
  - Knowledge of the core concepts of the Truth-in-Lending Act
  - Total points and fee threshold
  - Definition of "finance charge"
  - Definition of "annual percentage rate"
  - Loans covered by the Truth-in-Lending Act
  - Definition of "business day"
  - Permissible annual percentage rate tolerances
  - Definition of "dwelling"
  - Definition of "residential mortgage loan"
  - o Definition of "business day" in a mortgage rescission
  - Record retention timeframes
  - Classifying "seller contributions"
  - Refinancing scenarios with rights to rescind certain types of transactions

- Home Ownership and Equity Protection Act High-Cost Mortgage, HOEPA Sections 32 and 12 CFR Part 1026
  - Minimum term for a balloon payment
  - Examples of "covered loans"
  - What is allowed under HOEPA
  - Limitations on broker fees
  - o Entity that enforces HOEPA
  - Types of loans/lines of credit subject to HOEPA
- Higher Priced Mortgage Loans (12 CFR 1026.35)
  - Definition of "high priced/cost mortgage"
  - o Prohibitions within "high priced" mortgages
  - Refinance mortgage loans
- Loan Originator Compensation (12 CFR 1026.36(d))
  - o MLO compensation basis
  - The rules for who may compensate an MLO
- TILA-RESPA Integrated Disclosure Rule (TRID) (a.k.a "Know Before You Owe")
  - o Prohibitions on discrimination
  - Disclosure timeframes
  - o Section on disclosure where origination charges are reflected
  - Affiliated Business Disclosure Special Information Booklet
  - o Borrower information included on Regulation Z
  - Record retention
  - Required disclosures
  - Timing of disclosures provided to an applicant
  - Types of permissible fees and finance charges
  - Circumstances under which a Loan Estimate may be amended
  - o General information about the TILA-RESPA Disclosure Rule
  - Examples of "change of circumstance"
  - Borrower information that is included on an application
  - o Information that must be disclosed to consumers upon request
  - Explanation of an annual percentage rate
  - o Party required to provide the Loan Estimate
  - Types of loans covered under TILA
  - o Actions an MLO must take when there is incomplete information on a TRID disclosure
  - Scenario violations of TRID
  - o A borrower's right to rescission
  - Definition of loan consummation
  - Information that must be disclosed on a Loan Estimate
  - Facts about Loan Estimate
  - Informing a borrower of other loan considerations
  - Charges/fees disclosed
  - o Information included on a Closing Disclosure
  - o Information that must be disclosed in an annual escrow statement

- Acceleration definition
- The right to receive an appraisal report
- Home Mortgage Disclosure Act (HMDA), 12 CFR Part 1003 (Regulation C)
  - Mortgages in reportable data
  - HMDA definition of "dwelling"
  - Information included in borrower data
  - o Information that a borrower must include on an application
  - Information about which an MLO should not inquire
  - o Information provided by the borrower regarding the right of refusal
- Fair Credit Reporting Act (FCRA)/Fair and Accurate Credit Transactions Act (FACTA) 15 USC § 1681 et seq.
  - Definition of a "fraud alert"
  - o Information included in a "consumer report"
  - Permissible times when a credit report may be accessed
  - o Requirement to develop policies and procedures regarding identity theft
  - Definition of "creditor"
  - Information included in a FACTA disclosure
  - Length of time a bankruptcy will show on a credit history
  - o Credit score evaluation methods
- FTC Red Flag rules, 16 CFR Part 681
  - Parties subject to "red flag" rules
  - Enforcement authority for "red flag" rules
- Bank Secrecy Act/Anti-Money Laundering (BSA/AML)
  - Requirement that companies protect consumer information
  - Facts about Suspicious Activity Reports (SARs)
  - Circumstances that require filing a SAR
  - SAR privacy requirements
- Gramm-Leach-Bliley Act (GLB) Privacy, FTC Safeguard Rules and Do Not Call
  - Non-public information regarding a customer.
  - o Permissible use of non-public information regarding a customer
  - Purpose of Act
  - o Requirement for written privacy policy disclosures
  - Acceptable delivery methods for a privacy notice
  - o Permissible hours for telephone calls
  - Written policies for maintaining Do-Not-Call lists
  - o Precautions to protect customer information
  - Purpose of the National Do-Not-Call Registry
  - Permissible solicitation scenarios
  - Do-Not-Call request
  - Retention of information after a solicitation
- Mortgage Acts and Practices Advertising, 12 CFR Part 1014 (Regulation N)
  - Advertisements referring to specific credit terms
  - Length of time required to retain advertisements

- Information required to be included in an advertisement
- Triggering terms that require additional disclosure
- Violations of the Act
- Electronic Signature in Global and National Commerce Act (E-SIGN Act)
  - Required ESIGN disclosures
  - o Borrower's consent regarding access to information in electronic format
  - o Requirements for maintaining records in electronic format
  - Ways to verify a borrower's identity
- USA PATRIOT Act
  - Primary purpose of the Act
  - Major functions of the Act
  - Confidential nature of filing reports
  - Ways to verify a borrower's identity
  - Parties subject to the Act
  - Requirement to have a Customer Identification Program in place and verifying the identities of borrowers
- Homeowners' Protection Act (Private Mortgage Insurance (PMI) Cancellation Act)
  - Major functions of the Act
  - o Documents that must be provided to a borrower at loan consummation
- Dodd-Frank Act
  - o Re-financing situations
  - Law oversight over TRID
  - Independent appraisal requirements

**Loan Origination Activities** – Topics intended to satisfy the hours of education not specific by the SAFE Act.

#### Terms used in the mortgage industry

- Loan terms
  - Junior liens
  - Subordinate loans
  - Escrow accounts
  - High priced mortgages
  - Table funding
  - o Rate lock agreement
  - o Tolerances
  - Legal title granted via a mortgage
  - o Types of mortgages a lender cannot be forced to repurchase
  - Facts on liens
  - Delinquent loan
  - High cost loans
  - Early payment default

#### Disclosure terms

- Yield spread premiums
- High interest rates
- Federal mortgage loans
- o Qualified mortgage
- Servicing transfers
- Lender credits

#### Financial terms

- Discount points
- o 2-1 Buy-down
- Accrued interest
- o Loan-to-value ratio
- Settlement
- Finance charges
- Loan discount point
- o Debt ratio
- Daily simple interest
- o Premium pricing
- Lender credit

#### General terms

- Subordination
- Conveyance
- Cash out refinance
- o Pre-paids
- Underwriting
- Secondary market
- Third party providers
- Primary mortgage market
- Non-traditional mortgages
- Consumer credit
- Loan payment collection
- Assumable loan
- Examples of origination service
- Assigned loan
- Payment shock
- Annual Percentage Rate (APR)
- Average Prime Offer Rate (APOR)

## Loan Inquiry and Application Process Requirements (1003)

- Loan Requirements
  - o Information on Form 1003
  - o Percentage of bank account assets attributable toward a loan application
  - Handling credit
  - o Report discrepancies
  - Acceptable gift donors

Information provided to a borrower in response to a loan inquiry

#### Loan Inquiry Process

- Required disclosures that must be provided to a borrower in response to a loan inquiry
- Application accuracy and required information on an application (e.g., name, SSN, address of property to be financed, estimated property value, income, loan amount)
- o Permissible questions on an application

## Application Process

- Questions on a Borrower Application
- How MLOs accept loan applications
- Offering and negotiating the terms of a loan
- How MLOs manage information on an application
- Service charges subject to 10% tolerance

#### Verification and documentation

- o Forms used to authorize the release of information
- Methods of verifying income and assets
  - Percentage of bank account assets attributable toward a loan application
- Methods of verifying employment

#### Suitability of products and programs

o Reflecting the type of loan on a mortgage application

#### Disclosures

- Information included in the Truth-in-Lending disclosure
- o Disclosures on Loan Estimates
- Adjustable-rate mortgage loan disclosures
- Consumer Handbook on ARMs (Charm booklet)
- Required disclosures
- Reverse mortgages

## • Accuracy (e.g., tolerances)

- Scenarios and which allowable tolerance
- Service charges subject to a 10% tolerance

#### Timing

- Timing of notification of action taken
- Timing of early disclosures

#### Loan Estimate

- Timeline of when a Loan Estimate must be provided
- o Expiration of charges and terms in a Loan Estimate expire
- Time from Loan Estimate to loan consummation

- o Exceptions to providing the Loan Estimate
- Reissuing a Loan Estimate
- Time period for the delivery of the Affiliated Business Disclosure
- o Time period for the delivery of the Special Information Booklet (Know Before You Owe)
- o Timeframe for the consideration for settlement charge before the expiration
- Timing of the reissuing Loan Estimates
- o Timeline of the initial Loan Estimate disclosure
- o Timing of providing the appraisal report
- Timing of tolerance corrections
- Sending a list of counseling services
  - Shopping
- Valid reasons for a Change in Circumstance
- Delivery Method
  - o Electronic
  - o Face-to-Face
  - Standard Mail
  - Overnight Delivery
- Closing Disclosure
  - When applicants entitled to advance inspection of a closing
  - Initial Closing Disclosure
  - Timing of Disclosures
  - Final Closing Disclosure
  - o Timeframe of providing an updated closing disclosure
  - o Definition of a business day for delivery purposes
- Homeownership Counseling Disclosure

## Loan Qualification Requirements, Processing, and Underwriting

#### **Borrower analysis**

- Assets
  - Acceptable assets that may be used for a down payment
  - Types of asset classifications
  - Assets permissible to be used toward reserve funds
  - o Actions not permitted with respect to Verification of Deposits
- Liabilities
  - Liabilities listed on a loan application
  - o Types of liabilities

#### Income

- Documentation required for a self-employed applicant
- Utilizing capital gains income on an application
- o Types of applicable incomes types for loan qualification
- Social security and/or disability income that may be applied toward a loan analysis or as qualifying income
- Documentation of work history and income when there has been an absence in employment over 3 years
- Calculating monthly income

#### Credit report

- Information included on a credit report
- o Factors used in determining a credit score

## Qualifying ratios

- Definition of "capacity"
- Factors when calculating the expense-to-income ratio
- Loan to value ratios
- Calculating the debt-to-income ratio
  - Calculating the housing to income ratio
  - Calculating the total debt ratio

#### Ability to Repay

- o Factors taken into consideration when reviewing an applicant's ability to repay a loan
- Methods of verifying income/assets
- Determining a borrower's ability to repay
- o Allowable debt to income ratio at loan consummation
- Safe harbor provisions and scenarios
- Ability to repay scenarios

#### Tangible net benefit

- Occupancy types
- Verification of Deposit scenarios

#### Appraisals

- Purpose of appraisals
- Market approach
- o Income approach
- Cost approach
- Market data approach
- Using comparable information to establish values

- o Requirement/timeline to inform applicant of the right to receive an appraisal
- o Facts on appraisals
- Definition of "appraisal"
- Appraisal requirement with a high-risk mortgage
- Definition of "appraiser"

#### Title report

- Obtaining title reports
- Timing of title reports and commitments
- Preliminary Title Reports Cost approach

#### Insurance

- Flood Insurance
- Designates zones for flood insurance
- Limits of flood insurance

## Private Mortgage Insurance

- Purpose of private mortgage insurance
- Benefits of private mortgage insurance
- Facts on private mortgage insurance and ratios
- o Requirement guidelines to ending private mortgage insurance
- Loan to value ratio that triggers private mortgage insurance

#### Hazard/Homeowner Insurance

o Forced-placed insurance

#### Closing

#### • Title and title insurance

- Title insurance coverage
- o Priority in multiple mortgage scenarios
- Definition of "easement"
- Encumbrances
- Reconveyance

#### Settlement/Closing agent

- o Borrower/Seller's ability to review the HUD-1 Settlement Statement
- Eligible signatures on the security instrument
- Use of a Power of Attorney (POA)

#### Explanation of fees

- o Fees/charges listed on HUD-1 Settlement Statement
- Title insurance fees
- Pre-paid fees
- Types of escrow expenses

- o Examples of Origination fees
- o Loan origination fees

### • Explanation of documents

- o Required documents at a closing
- o Required documents when using a property as collateral
- Note disclosures on a loan
- Assumption clauses
- o Providing the escrow analysis statement

## • Funding

- O When does a rescission period end?
- Funding regarding rescission periods

## Financial Calculations/Mortgage Math/APR

- Periodic Interest
  - Interest rate calculation scenarios
  - General facts
  - o Interests per diem facts

#### Payments

- Calculation scenarios for mortgage insurance
- Calculation scenarios for interest rates
- Calculation scenarios for monthly payments
- Calculation scenarios for loan amounts
- Effect of escrow on mortgage
- Order of payments and importance of payments to the underwriting of loan
- Closing Disclosure information

#### Down Payments

- Calculating down payment amounts/percentages
- Loan-to-value ratios
  - o Loan-to-value ratio calculation scenarios
- Debt-to-income ratios
  - Debt ratio calculation scenarios
  - o Factors in calculating debt ratios
- Discount Points: Fixed interest rate buy-downs
  - Permanent note
  - o Definition of "discount point"
  - Discount point calculation scenarios
  - Purpose of discount points

- Closing costs and prepaid items
  - Closing costs/pre-paid items calculation scenarios
  - Hazard insurance collection
- ARMs (e.g., fully indexed rate)
  - o Interest rate adjustment calculation scenarios
  - o Payment adjustment calculation scenarios
- Qualified Mortgage monthly payment calculations
  - o Calculating the debt to income ratio

# Traditional and Non-Traditional Mortgage Products – Topics intended to satisfy the 2 hours of Non-Traditional Mortgage Lending

- Conventional/conforming (e.g., Fannie Mae, Freddie Mac)
  - Responsibilities of Fannie Mae
  - Limits on closing cost concessions
  - Fee charges on loans with certain risk characteristics
  - o Fannie Mae/Freddie Mac's automated underwriting systems
  - o Requirements when purchasing a non-owner occupied rental property
  - Acceptable down payment amounts
  - Hazard insurance requirements
  - Pre-payment requirements
- Government (e.g., FHA, VA, USDA)
  - Definition of "FHA Mortgage"
  - o Facts about FHA loans
  - Definition of "FHA"
  - Facts about VA loans
  - Prohibition on mortgage insurance
  - FHA interest rate calculation scenarios
  - Types of government guarantors
  - Definition of "entitlement"
  - o Certificate eligibility requirement
  - Acceptable funds for a down payment/closing costs
  - o Properties eligible for FHA purchase transactions
  - o FHA loan limits
  - VA funding fees
  - Upfront mortgage insurance premiums
  - Residual income qualification test
  - Required documentation
  - o Monthly mortgage insurance payment scenarios
  - Minimum down payment for an FHA loan
- Conventional/nonconforming (e.g., Jumbo, Alt-A)

- Facts on "jumbo loans"
- Definition of "non-conforming" loan
- Examples of "non-traditional loans"
- Requirements for an escrow account associated with a "high priced loan"
- Requirements for an escrow account associated with a "high cost loan"
- Statement on Subprime Lending
  - Definition of "payment shock"
  - Definition of "subprime"
  - Characteristics of ARM loans
  - Definition of a debt-to-income ratio assessment
  - Examples of credit risk characteristics
  - Scenarios to determine when a balloon loan may be appropriate for a borrower
  - Characteristics of subprime borrowers
  - Characteristics of a subprime mortgage

Stated income loans
Non-income verifying loans

- Guidance on Nontraditional Mortgage Product Risk
  - o Characteristics of a non-traditional mortgage loan
  - o Risks of non-traditional mortgage products
  - o Re-payment capacity of a borrower
  - Identifying the right non-traditional mortgage product for borrowers
  - Communications with consumers regarding non-traditional mortgage products
- Qualified and Non-Qualified Mortgage Programs
  - Features of a "qualified mortgage"
  - Allowable points and fees for qualified mortgages
  - Information used to determine whether a loan is "qualified"
  - Annual percentage rates that make a mortgage "qualified"
  - Categories of qualified mortgages
- Non-qualified mortgage (Non-QM)
  - o Features of a non-qualified mortgage
  - Types of non-qualified mortgages

#### Mortgage loan products

- Fixed
  - Characteristics of a fixed-rate mortgage
  - Comparisons of types of loans (scenarios)
  - o Situations that affect a fixed rate mortgage payment
  - Percentage of pay down required to lessen monthly payments
  - Fixed-rate mortgage loan with escrow
- Adjustable
  - Payment options for an adjustable-rate mortgage
  - o Facts on margin with respect to adjustable-rate mortgages
  - Facts on the index with respect to adjustable-rate mortgages
  - Definition of "fully indexed rate"

- Examples of adjustable-rate mortgages
- Scenarios resulting in a change in monthly payments
- Facts on ARM loans
- Fully indexed rate scenarios
- Scenarios reflecting payments increasing/decreasing on "change date"
- Timeline for notifying a customer of a rate change
- Factors when determining interest rates
- Calculating a borrower's monthly payment

#### Balloon mortgage loan products

- Facts about balloon mortgages
- Types of balloon mortgages
- o Lender requirements
- Scenarios to determine when a balloon loan may be appropriate for a borrower

#### Reverse mortgage

- Facts on reverse mortgages
- o Timeline for calculating interest on home equity conversion mortgage loans
- o Payments required after closing on a conversion mortgage loan
- Age requirements for conversion mortgages
- o Amount of title insurance
- o Facts on "construction-to-permanent" financing programs
- o Permissible percentage of total equity allowed for withdrawal
- Scenarios that cause the full balance to become due
- Requirements of reverse mortgage advertisements
- Required disclosures

### Purchase Money Second Mortgages

- Home Equity Line of Credit (HELOC)
  - Examples of open-ended credit loans
  - Characteristics of a HELOC

#### • Fundamentals of Construction Mortgages

- o Definition of "construction loan"
- Classifying the disclosure of financing by the same creditor when constructing a home
- o Required payments on a construction loan

#### • Interest-only Mortgages

- Facts about interest only loans
- o Facts on interest only payments
- Facts on interest only mortgages

#### • Other Mortgage Products

# Ethics – Topics intended to satisfy the 3 hours of Ethics, Fraud, and Consumer Protection.

#### Ethical issues and behavior related to loan origination activities

- Violations of law
  - Violations of Graham-Leach Bliley Act
- Prohibited acts
  - Examples of "redlining"
  - o Acceptable/non-acceptable practices under RESPA
  - Examples of prohibited acts
  - Requests for personal information
  - Examples of "kickbacks"
  - Duties a loan processor may/may not perform
- Predatory lending and steering
  - Definition of "steering"
  - Scenarios surrounding the proper designations of loans and property types
- Fairness Lending
  - Definition of a referral and the required associated disclosures, if necessary
  - Coercion scenarios
  - Scenarios where the appraiser has a conflict of interest
  - Discriminating against an applicant
  - Requirement to treat all applicants with the same level of fairness
- Truth in marketing and advertising
  - o Scenarios where information is misleading within an advertisement
  - Bait and switch scenarios
  - o Performing a due diligence review of advertisements prior to publication
  - Scenarios where "unfair, deceptive, or abusive acts" are undertaken
  - o Examples of lawful advertising
  - o Types of advertisements that are subject to federal regulations
  - o Rules surrounding contact (e.g., "Established business relationship")
  - o Permissible statements/phrases within an advertisement
- Borrower education
- Fraud detection
  - Asset fraud
  - Red flags on a sales contract
  - Application red flags
  - Verifying loan application information

- Occupancy fraud
- Income fraud
- General red flags that could represent fraud
- Scenarios surrounding a consumer's bank activity
- Scenarios where information is not provided to a borrower
- Employment fraud
- Liability fraud
- Suspicious activity

#### Financial responsibility

- Permitted fees, payments, and compensation (e.g., Loan Estimate)
- Fees that may not increase due to changed circumstances
- How fees are handled based on the Loan Estimate
- Closing cost scenarios
- Settlement scenarios where monies are missing or misused
- o Scenarios surrounding referral fees
- Splitting fees

## Handling consumer complaints

- Mortgage company compliance
  - Acceptable practices when acting on behalf of a lender
  - Acceptable practices regarding appraisals
  - Scenarios when an MLO discovers material information that should be conveyed to the lender
  - Scenarios surrounding the information supplied by employers
  - Requirements for MLOs

## • Relationship with consumers

- Ethical handling of a customer's personal information
- Down payment scenarios
- Interest rate adjustment scenarios
- Power of Attorney (POA) scenarios
- Permissible reasons for requesting a credit report
- Scenarios of notifying the underwriter of a change in the borrower's application or status
- Proper disclosures by MLO if there is a potential conflict of interest
- Scenarios surrounding situations with borrower's and co-borrower's
- o Permissible acts regarding the appraisal of a client's property
- Scenarios surrounding situations with borrower's undisclosed income
- Permissible acts after discovering deposits inconsistent with borrower's income included on application
- Scenarios involving a gift received by the borrower

- Scenarios of notifying a loan officer if a borrower has applied with other companies for additional mortgages
- Scenarios surrounding a borrower providing information on income
- Cybersecurity scenarios
- General business ethics
  - Scenarios where borrower has provided false information
  - Scenarios where borrower is seeking advice
  - Scenarios where the MLO is falsifying information on behalf of a borrower
  - o Providing suitable unsolicited advice to a borrower
  - Scenarios where outside parties/individuals to the loan attempt to obtain information on a loan or about a borrower

## Uniform State Content – Topics Intended to Satisfy the Requirements Associated with the Uniform State Test

#### SAFE Act and CSBS/ARRMR Model State Law

- State mortgage regulatory agencies
  - Regulatory authority
    - Regulatory power
    - Creation and purpose of the NMLS Registry
    - Frequency of investigations and exams
    - CFPB authority to conduct exams
    - Continuing education requirements
    - Unique identifiers for MLOs
    - CFPB penalty limits
    - CFPB Loan Originator Rule
    - Authority of state regulator (e.g., audit)
  - Responsibilities and limitations
- Definitions and Documents
  - o NMLS
  - o SAFE Act
  - o Documents to be filed for public record
- License Law and Regulation
  - Minimum requirements for state licensing laws
  - o Persons required to be licensed
    - Services conducted by MLOs and the requirement to be licensed
    - Entities required to use MLOs
    - Allowable acts by underwriters
    - Clerical/support duties
    - Loan processors

- Business that individuals may/may not conduct without being licensed as an MLO license
  - General business
  - Non-profit institutions
  - Business purpose loans (e.g., commercial, non-owner)
- Licensee qualifications and application process
  - Pre-licensing education requirements
  - Background checks
  - Requirements to becoming an MLO
  - Managing felony charges
  - Waiting period for test retakes
  - Sponsorship requirement
  - "MLO" and the requirement to be licensed with a state
- o Grounds for denying a license
  - Reasons for denying an applicant
- o License maintenance
  - Continuing education requirements
  - Renewal period
  - License renewal lengths and minimum standards
  - Continuing education courses approvals
  - Withholding a record
  - Requirements to re-take exam if individual has been absent from industry
  - Requirement to maintain an active license
  - Required continuing education hours completed to renew a license
- NMLS requirements
  - Change of employment and updating NMLS
  - Required submissions that applicants must make to the NMLS system
  - Required disclosures to NMLS
  - Requirement to publicly display an NMLS identifier
  - Requirement to include the NMLS identifier in certain situations
  - Licensed non-depository employees' vs registered depository employees' in NMLS
- Compliance
  - o Authority to examine licensee's books and records
  - Prohibited conduct and practices
    - Prohibited acts
    - Requirement to obtain a unique identifier
    - Investigations by state agencies
  - Required conduct
    - Individual responsible for providing documents during a complaint investigation
    - Required information to be maintained in a loan file
    - Assumable mortgage loan products

- Penalties assessed for failure to conduct certain duties
- Permissible acts
- Timeline for submitting books and records to a state regulator
- General scenarios regarding mortgage loan origination
- Required information on loan documents
- Record retention requirements

## o Advertising

• Requirement to include NMLS unique ID in advertisements

# CONTINUING EDUCATION (CE) APROVED TOPIC LIST (for Annual CE Year 2018)

## Federal Mortgage-Related Laws – Topics Intended to Satisfy the 3 Hours of Federal Law

- Required: Truth-in-Lending Act (TILA), 12 CFR Part 1026 (Regulation Z)
  - o Comprehensive review of permissible fees and finance charges
  - Advertisement requirements.
    - Mortgage Loan Originator and Real Estate Agent
    - Mortgage Loan Originator and Title/Settlement Company
    - Mortgage Loan Originator to consumer
  - Loans covered by the Truth-in-Lending Act
  - Permissible annual percentage rate tolerances
  - Refinancing scenarios with rights to rescind certain types of transactions
  - o Finance charge overstated on initial Truth in Lending Disclosure
    - Regulation Z, 12 C.F.R. §1026.4(b) and 12 C.F.R. §1026.4(c)
    - Regulation Z 12 C.F.R. §1026.4(e)(1)
  - o Finance charge understated on initial Truth in Lending Disclosure
    - Regulation Z, 12 C.F.R. §1026.18(d)(1)
- Required: Real Estate Settlement Procedures Act (RESPA), 12 CFR Part 1024 (Regulation X)
  - Comprehensive knowledge of the prohibitions, limitations and exemptions set by RESPA
  - Types of loans to which RESPA is applicable
  - Settlement services
  - Bona fide discount points
  - Foreclosure process
  - Changes that can be made to the HUD-1/Good Faith Estimate
  - Federal Finding 7: Prohibited payments in connection with Marketing Service Agreements.
    - Section 8 of RESPA, 12 U.S.C. § 2607(a)
    - Regulation X, 12 C.F.R. § 1024.14(e)
    - 12 C.F.R. § 1024.14(g)(2)
- Higher Priced Mortgage Loans (12 CFR 1026.35)
  - o Prohibitions within "high priced" mortgages
  - Refinance mortgage loans
- Equal Credit Opportunity Act (ECOA) 12 CFR 1002 (Regulation B)
  - o Factors that cannot be used to discriminate
  - Notifying borrower of action taken
  - o Permissible acts under the Equal Credit Opportunity Act
  - Circumstances when it is acceptable to deny credit/loan
  - Components of a "notice of adverse action"
  - "Disparate treatment" scenarios
  - o Factors considered when determining creditworthiness

- o Types of acceptable income considered in a loan review
- Adverse action scenarios
- Privacy of Consumer Financial Information 12 CFR 1016 (Regulation P) / 16 CFR 313
  - Conditions which a financial institution may or may not disclose nonpublic information
  - o Defining when an individual is a consumer or a customer
  - Identifying the difference between customer relationships vs. consumer relationships
  - Privacy and "Opt out" notices for consumer or customer
- Other Federal laws pertaining to loan origination activities.

## Ethics – Topics intended to Satisfy the 2 Hours of Ethics, Fraud, and Consumer Protection.

- Identity Theft Rules 16 CFR 681
  - Identity theft program
    - Elements of the program to detect and prevent identity theft
  - Detecting and identifying relevant Red Flags
  - Actions taken when identity theft occurs
    - Situations of identity theft detected
- Do Not Call Telemarketing and Consumer Fraud and Abuse Prevention Act 15 USC 6101 et seq.
  - Defining and prohibiting deceptive telemarketing acts
  - Senior citizen and other consumer fraud
  - Scenarios of abusive consumer acts
- Mortgage Acts and Practices Advertising (Regulation N) 12 CFR 1014
  - Detection of prohibited advertising
  - Other prohibited mortgage acts and practices
- Required: Failed to comply with Bank Secrecy Act/Anti-Money Laundering and Suspicious Activity Report filing requirements.
  - o Title 31 C.F.R. § 1010 and 1029
- Other topics pertaining to ethics, fraud, and consumer protection.
  - Enforcement actions

# Traditional and Non-Traditional Mortgage Products – Topics Intended to Satisfy the 2 hours of Non-Traditional Mortgage Lending

- FHA Mortgage Limits and Updates
- CSBS/AARMR Guidance on Nontraditional Mortgage Products Risks
- Other topics pertaining to Non-Traditional Mortgage Products
  - o ARMS
  - Negative amortization loans

- o Jumbo loans
- o Reverse Mortgages

## **NON-APPROVED TOPIC LIST**

The following course topics have been determined to not be not in compliance with the SAFE act:

- Any course not directly tied to the negotiating, taking, and processing of a residential loan application.
- General Self-Improvement Courses
- Financial Planning Courses
- Any course relating to selling, sales, marketing, lead-generation, or business development
- Loan product training (loan sales, product marketing, or advertising
- Any course topics related to consumer data mining, market segmentation, or minority marketing practices
- Any information technology-related course
- Commercial lending
- Courses on any Federal or State law not directly tied to residential mortgage lending